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## Skilled Nursing Facility (SNF) / Nursing Home

A nursing home (also referred to as a Skilled Nursing Facility) provides 24-hour skilled nursing care, including room and board, for five or more unrelated people that require long-term care support. Nursing homes may provide rehabilitation services at an inpatient or outpatient basis. Some facilities offer specialized units to meet the specific needs of individuals, such as dementia care units. The Wisconsin Department of Health Services (DHS) licenses nursing homes. Payment options include Medicare, Medicaid, self-pay, private insurance, or Veteran funding.

## Kewaunee County

Waterfall Health of Algoma	Kewaunee Health Services
Address: 1510 Fremont Street	Address: 1308 Lincoln Street
Algoma, WI 54201	Kewaunee, WI 54216
Phone: 920-487-5511	Phone: 920-388-4111
Website:	Website:
<u>https://waterfallhealth.com/algoma/</u>	<u>http://northshorehc.com/locations/kewaunee-health-services/</u>

Additional information on skilled nursing facilities can be located through the Wisconsin Department of Health Services at <u>https://www.dhs.wisconsin.gov/guide/nursing-home.htm</u>.

## Are you in need of additional support or advocacy?

## Long-Term Care Ombudsman Program

An Ombudsman is an advocate that protects and promotes the rights of long-term care consumers. They work with individuals age 60 and older who are residents of a licensed or certified long-term care setting or are in a long-term care program. The goal of the program is to seek resolution of problems and advocate for the rights of clients. In Wisconsin, the State of Wisconsin Board on Aging and Long Term Care (BOALTC) administers the Ombudsman Program. Services are confidential and provided at no cost. More information can be located at <a href="https://longtermcare.wi.gov/Pages/Home.aspx">https://longtermcare.wi.gov/Pages/Home.aspx</a>.

To contact your regional Ombudsman, please call <u>1-800-815-0015</u> or email at <u>BOALTC@wisconsin.gov</u>.

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