

JOINT DISPATCH BOARD
Communications & Technology Building, Room 111/112
October 3, 2024

Committee Members Present: Paul Granger, Joseph Jeanty, Mark Knier, Jason Freiboth, and Ben Meinnert. Non-Committee members invited and in attendance were Bill Jones, James Falkowski, Angela Obry, Rhonda Green, Ashley Smits, Danny Hang, Gerry Neuser, and Ryan Menges.

Call to Order: The meeting was called to order by Chairman Paul Granger at 10:01 am.

Roll Call/Introductions: Roll call was completed at 10:02 am.

Public Comment: No public was present.

Approve Minutes of April's Meeting: James Falkowski approved April's meeting minutes and seconded by Joseph Jeanty.

Old Business:

- a. Tyler Program – No known issues as of now until next upgrade.
- b. Portal XL – A shortcut fix was created and placed on console desktops to resolve the issues that users can run as needed.

New Business:

- a. Motorola – Bill Jones stated Manitowoc County has a SUA-ii Agreement with Motorola, this allows us to keep the system upgraded to the latest revision. If the system were to get more than 2 revisions behind, Motorola could not guarantee parts for service.
 - Bill noted that the upgrade took 2 weeks and went very well with only a few reboots of the equipment taking about 15 seconds for each reboot.
- b. MABAS – EMABAS 20 upgrade went live Sept. 9th. Angela Obry states it works ok with the exception of some cards loading slowly.
- c. RAVE mass notification system is being replaced by Everbridge January 1, 2025. The transition of data from Rave to Everbridge is handled manually by EM staff. Data could not be transferred as hoped, as RAVE used fields that would cause mis-information to be transferred to individual accounts.

Update from Emergency Services Department:

Joint Dispatch – Angela Obry states we are down one with three in training, one which will be out of training next month. The last position will be posted January 2025.

Rhonda Green announced the letter of Resignation of Deputy Director Brenden Riley. The application process was closed Friday the 27th, and interviews are scheduled for October 3rd and 4th.

Full Exercise Steering Committee meeting was July 18th at 0900 in the EOC. Exercise date as well as criteria will be discussed was discussed. It was decided to host a table-top exercise in January first and build off that for the full-scale exercise.

The off-year reception center drill is scheduled for October 10th. Members of the committee were invited.

Update from Public Works Department:

- Bill Jones states we are currently in communications with Motorola about joining their version of a state-wide system. It is called WiPSN (Wisconsin Public Safety Network). This would give Manitowoc County redundancy, a dual core, and roaming capabilities.

Update from Information Technology

- Ashley Smits reported that the AEGIS upgrade is postponed until 2025 to accommodate a software version that will resolve on-going issues. The projected test side is in February and the live side is in April.

Next Meeting Date: January 2nd, 2025, 9:00 AM at the EOC.

Adjournment: A motion was made by James Falkowski and seconded by Rhonda Green to adjourn. The meeting was adjourned at 10:20 am.

Respectfully submitted,

Rhonda Green

Rhonda Green
Director
Manitowoc County Emergency Services Department