

Home Delivered Meals

Referrals for the Home Delivered Meals (HDM) program will be accepted from all sources by calling the ADRC of the Lakeshore at 1-877-416-7083 or 920-683-4180. A detailed phone interview is necessary in order for meals to begin promptly.

A home visit will be completed within 30 days of beginning participation in the HDM program. At that time, ADRC staff will determine continued eligibility. If found ineligible, meal service will be canceled.

Program Expectations:

- Participants must answer the door promptly and appropriately dressed when volunteer arrives to deliver meal.
- If the participant will not be home at the time of delivery, it is the participant's responsibility to call and have the meal cancelled, or make arrangements to have someone else receive the meal at the participant's house.
 - A meal will not be left if there is no response when a volunteer attempts delivery, even if there is a note asking for the meal to be left.
- In Kewaunee County, the Frozen Meal Program delivery is set on a scheduled day of the week. If the program participant is unavailable that day, that week's meals will not be delivered.
 - Arrangements can be made ahead of time for two weeks' worth of meals to be delivered prior to participant's absence. Please call 1-877-416-7083 or 920-683-4180 to make arrangements.
- Participants are asked to notify the HDM program at 1-877-416-7083 or 920-683-4180 when they will not be home to receive a meal. 24 hour notice of cancellation is requested.
 - In case of emergency absence, please call the ADRC office as soon as possible. Leave a message on the agency answering machine if after office hours.
- Emergency procedures will be initiated if the participant is unaccounted for. This may lead to a welfare check by local police/sheriff's department.

- Participants must ensure that their house address is easily visible from the street.
- In winter, participants must arrange for their sidewalk and driveway to be cleared of snow and/or ice to ensure the safety of HDM volunteers.
- Dogs, cats, and other pets must be restrained or put in a different room at the time of deliveries, to ensure the safety of HDM volunteers.
- Yearly re-evaluations will take place to ensure continued program eligibility. Participants receiving home delivered meals on a temporary basis will be re-evaluated on an individual basis.

Participants must be patient with the volunteers, especially new ones still learning the routes. We appreciate the time and effort they donate to the HDM program.

For more information or to register for the program, please call the ADRC of the Lakeshore at 1-877-416-7083 or 920-683-4180.

