

## How to Schedule a Ride:

Call the One-Stop-Shop at  
920-686-6977 to schedule your  
trip today!

Monday-Friday  
8:00am-4:00pm

- Reservations must be made 2-3 business days in advance
- Reservations accepted up to 14 days in advance
- Specifics, including pick up and return time, will be discussed when reservation is made



## Volunteer!

Help make a difference in your  
community

Interested in volunteering? Call the  
ADRC of the Lakeshore today!  
920-683-4180.

## Get In Touch

One-Stop-Shop  
Mobility Manager  
Monday-Friday  
8am-4pm

Phone

920-686-6977

Web

[www.maritimemetro.com](http://www.maritimemetro.com)

Address

915 S 11th St.  
Manitowoc, WI 54220

## Out-of-County Medical Transportation Program

A Partnership Between:



# Need a Ride?

The ADRC of the Lakeshore, in partnership with Maritime Metro Transport, is responsible for the planning, coordination, and management of community-based transportation services and programs for older and disabled persons.

Staffed by volunteers, the Out-of-County Medical Transportation Program is a low-cost service that allows Manitowoc county residents to get to their medical appointments outside of the county.

Please visit [www.manitowoc.org](http://www.manitowoc.org) or [www.adrcofthelakeshore.com](http://www.adrcofthelakeshore.com), or call 920-686-6977, to learn more about our Out-of-County Medical Transportation Program.

## Program FAQs

### Who can use the Out-of-County Medical Transportation Program?

- Manitowoc County residents age 60+, or Manitowoc County residents age 18+ with a disability
  - must have no access to/ability to use other transportation
- Can be ambulatory or non-ambulatory

### Where can you take the van?

- Anywhere outside of Manitowoc County
- To medical appointments

### What information do I need when scheduling my ride?

- Date and time of appointment
- If a return trip will be needed

**In the event of a cancellation, we request that you contact the One-Stop-Shop ASAP at 920-686-6977. Please try to give at least two hours notice to all cancellations.**



### What if I need help?

- Door-to-door assistance is available to all passengers
- All vans are equipped with a pull-out ramp to accommodate and secure individuals using a walker or wheelchair

### How much will my trip cost?

- Fare fees are calculated based on the current Federal Mileage Reimbursement Rate
- Mileage is calculated from point of dispatch until return to Maritime Metro Transit

