

JOINT DISPATCH BOARD  
Communications & Technology Building, Room 111/112  
July 9, 2024

Committee Members Present: Joseph Jeanty, Mark Knier (Teams), and Ben Meinnert. Non-Committee members invited and in attendance were Bill Jones, James Falkowski, Angela Obry, Rhonda Green, Ashley Smits, Luke Kalista, Danny Hang, Chris Dallas, and Gerry Neuser

Call to Order: The meeting was called to order by Vice Chair Ben Meinnert at 9:03 am.

Roll Call/Introductions: Roll call was completed at 9:03 am.

Public Comment: No public was present.

Approve Minutes of April's Meeting: Rhonda Green approved April's meeting minutes and seconded by Joseph Jeanty

Old Business:

- a. Tyler Program – No known issues as of now until next upgrade.
- b. Portal XL issues still exist. IT is managing the problem. Chrome changes the default printer settings to the last printer used. Danny is looking into a resolution for the issue.

New Business:

- a. Motorola – Bill Jones stated that the upgrade is complete. Upgrades occur every 2 years on the 800 side. The next upgrade is scheduled late fall of 2025. Plan surcharges are paid annually.
  - Bill noted that the radio outage that occurred during the upgrade was not an upgrade issue. A Generator in Maribel malfunctioned and killed the UPS and 800 radios. Plans for responding agencies to use different frequencies are in place in the event this happens again.
- b. MABAS – EMABAS 20 upgrade has data-transfer issues and is not live yet. Estimated date of going live is July 20<sup>th</sup>.
- c. RAVE mass notification system is being replaced by Everbridge January 1, 2025. Everbridge is used by other counties and Point Beach Nuclear Plant, and is a cost savings venture. There will be no cost to the county switching.

Update from Emergency Services Department:

Joint Dispatch – Angela Obry states a new dispatcher started yesterday and is in training. We are hiring for two new positions and interviews start next week. One dispatcher is leaving mid-August for firefighter/paramedic school, and two others will be on maternity leave.

Full Exercise Steering Committee is meeting July 18<sup>th</sup> at 0900 in the EOC. Exercise date as well as criteria will be discussed.

Update from Public Works Department:

- Ashley Smits states the Sheriff's Office is going live with their mobiles. They are also testing GEO-Fencing. CAD and mobile will also now be able to share NCIC responses. The next upgrade testing starts in October and plans to go live are in January 2025.

Update from Information Technology

- Luke Kalista stated the next Tyler update will be cloud-based in 2027 and looking at pricing. If we stay on Premiere, we won't get upgrades and will continue on with the way we are vs. going to the cloud where we would get upgrades.

Next Meeting Date: October 3rd, 2024, 9:00 AM at the EOC

Adjournment: A motion was made by James Falkowski and seconded by Joseph Jeanty to adjourn. The meeting was adjourned at 09:30 am.

Respectfully submitted,

*Rhonda Green*

Rhonda Green  
Director  
Manitowoc County Emergency Services Department