

JOINT DISPATCH BOARD
Communications & Technology Building, Room 111/112
April 9, 2024

Committee Members Present: Jason Freiboth, Paul Granger, Dan Hartwig, Joe Jeanty, Mark Knier (Teams), and Andrew Raatz for Ben Meinnert. Non-Committee members invited and in attendance were James Falkowski, Angela Obry, Connie Bashaw, Rhonda Green, Brenden Riley, Ashley Smits, Luke Kalista, and Gerry Neuser.

Call to Order: The meeting was called to order by Chair Paul Granger at 9:00 am.

Roll Call/Introductions: Roll call was completed at 9:01 am.

Public Comment: No public was present.

Approve Minutes of January Meeting: Joseph Jeanty approved January's meeting minutes and seconded by Jason Freiboth.

Old Business:

- a. Tyler Program issues still exist. Mapping CTR W and US Hwy 10, and Hwy 151 & Hwy S Need patches to correct the issue. Until then, they can be entered as a common name.
- b. Portal XL issues still exist. Portal XL is a state program that we have to use. Portal XL runs in Google Chrome. Problems continue each time Chrome updates. IT has to continually fix the issue.
- c. Radio transmission clarity in Two Rivers – Ben was not present, this will be carried over to the next meeting.
- d. Benzie County MI Radio Interference – Jerry Neuser stated that Benzie Co removed the GPS tracking from their trucks which substantially cut down the interference.
- e. Mark Knier has been appointed EMS Advisory Committee Chair and replaces Theresa Becker.

New Business:

On April 23rd from 1500 – 2300 Hrs. MTPD will be doing proactive drug interdiction throughout the City of Manitowoc. We will be utilizing two state patrol K9's and at least one MTPD K9. Traffic stops will be called out on our regular channel but any surveillance communication will be conducted on a secondary channel. We asked JDC if they would be able to have additional help that shift or possibly put their most experienced dispatcher working our console to accommodate the additional radio traffic.

Update from Emergency Services Department:

JDC has one that has been released from training and is in shadow. Nancy is coming back from part-time status to full time to cover Michelle who is retiring. Interviews start today and run through the rest of the week to replace a dispatcher who left the agency.

Rhonda Green states EMA is updating the EOP for the 2025 audit, and upcoming training within the department, to include out-of-state travels to Texas at the end of the month for Nuclear training.

Rhonda plans on putting together a steering committee for a full-scale exercise this fall.

Although this was not mentioned at the meeting, Rhonda wishes to bring to attention Telle-Communicator's Week April 14th – 20th. Please let your dispatchers know they are appreciated, (snacks are welcome).

Update from Public Works Department:

- The NG911 Upgrade Project has been completed.
- 2024 Communications projects in progress are the replacement of the VHF Base Station Quantar Units for the Manitowoc County Fire frequencies and the Motorola VHF-to-800 MHz Gateway Console for the Manitowoc County Fire Main frequency.

Update from Information Technology

- Sheriff's Office is in the process of setting up Tyler Mobile
 - Go Live is expected in July
- Mishicot Police Department is evaluating Tyler Mobile and Tyler Shieldforce
 - No ETA on decision

Next Meeting Date: July 9th, 2024, 9:00 AM at the EOC

Adjournment: A motion was made by Dan Hartwig and seconded by Jason Freiboth to adjourn. The meeting was adjourned at 09:30 am.

Respectfully submitted,

Rhonda Green

Rhonda Green
Director
Manitowoc County Emergency Services Department