

Manitowoc County Office • 1701 Michigan Avenue • Manitowoc, WI 54220 Kewaunee County Office • 810 Lincoln Street• Kewaunee, WI 54216 Phone: 920.683.4180 • Toll Free: 877.416.7083 www.adrcofthelakeshore.com

Non-Medical Home Care Providers

Home Care providers who help individuals with completing daily living activities or supportive cares in their home. Activities typically consist of: companionship care, housekeeping, medication reminders, grocery shopping, running errands, transportation to doctor's appointments or other activities, meal preparation, and more. They may also provide assistance with personal cares which typically consist of: bathing, dressing, grooming, mobility assistance, and toileting needs. Please contact the provider directly for more information.

Christian Servants Home Care Address: 850 Neufield Street Green Bay, WI 54304 <u>Phone:</u> 920-662-4663 <u>Website:</u> https://www.christianservantshomecare.com/	Helping Hands Caregivers, LLC Address: 223 Ellis Street Kewaunee, WI 54216 Phone: 920-217-2961 Website: https://www.helpinghandswi.com/
Home Instead Senior Care <u>Address:</u> 101 N. 4 th Avenue, Suite 106 Sturgeon Bay, WI 54235 <u>Phone:</u> 920-843-5131 or 888-344-6148 <u>Website:</u> https://www.homeinstead.com/	Jay's Legacy <u>Address:</u> 5351 Sand Beach Drive Luxemburg, WI 54217 <u>Phone:</u> 920-901-7780 <u>Email: reneedjayslegacy@gmail.com</u> <u>Website: www.jays-legacy.com</u>
Just Like Family Address: 1817 Cedar Corners Road Algoma, WI 54201 <u>Phone:</u> 920-559-6501 <u>Email: a.zombiefeest@gmail.com</u> <u>Website:</u> *Locate on Facebook*	Task MastersAddress:Mishicot, WI 54228Phone:920-654-2036Email:taskmastershch@gmail.comWebsite:https://www.taskmastersllc.net/Basic handyman repairs and in-home healthcareservices
Universal Home Health Care, Inc. Address: 933 Erie Avenue, Suite 9 Sheboygan, WI 53081 Phone: 920-452-3370 Email: uhhcisupport@uhhci.com Website: https://uhhci.com/	Visiting Angels Address: 2108 Kohler Memorial Dr., Ste. 70 Sheboygan, WI 53081 <u>Phone:</u> 920-221-1000 <u>Website:</u> https://www.visitingangels.com/sheboygan/

Kewaunee County

Updated 07/10/2023 This list may not be all-inclusive and is provided for informational uses only. Endorsements are not assumed or implied. Information may be subject to change.



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Vista Care <u>Address:</u> 710 Erie Avenue, Suite 201 Sheboygan, WI 53081 <u>Phone:</u> 920-457-0826 Website: <u>https://vistacare.org/</u>

Questions to consider:

- Scheduling- are they available for the days and times requested? How soon for services to start?
- What is their cancellation policy? What if the worker is not available?
- What type of services are you looking for and does the agency provide the services you need (i.e. bathing, dressing, medication reminders, housekeeping)? Can services include certain activities or hobbies?
- How are staff trained to provide these services? What experience, qualifications, licensing or certifications does the agency have?
- What is the cost per hour? Is there additional travel costs?
- Does the agency have a minimum or maximum length of time per visit or week?
- Is there a fee for an assessment or a "startup" fee?
- What is the agency's policy surrounding filing a complaint or grievance? What is their policies surrounding protecting your loved one from any neglect, abuse, or misappropriation? Who supervises the quality of care being provided?
- Does the agency have anyone willing to give a reference or have references available to review?
- Is there a written care plan?
- What payment options are available?

More information on how to file a complaint can be located through the Department of Health Services at: <u>https://www.dhs.wisconsin.gov/guide/complaints.htm</u> or by calling I-800-642-6552. If calling, please leave a voicemail and your call will be returned.

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