

JOINT DISPATCH BOARD
Communications & Technology Building, Room 111/112
July 6th, 2023

Committee Members Present: Ben Meinnert, James Falkowski, Paul Granger, Jason Freiboth, Josh Stradal, Dan Hartwig and other invited non-committee members were in attendance.

Call to Order: The meeting was called to order by Chair Paul Granger at 9:00 am.

Roll Call/Introductions: Roll call was completed at 9:00 am.

Public Comment: No public was present.

Approve Minutes of January Meeting: A motion was made to approve the minutes by Dan Hartwig and seconded by Jason Freiboth. The minutes were unanimously approved.

Old Business: No old business raised.

New Business: Jason Freiboth raised the issue of increasing numbers of 911 hang-up calls, something that was acknowledged as an issue by all departments present. Kayla Beckerdite stated that it was the intention of the Emergency Services Department to post on social media about the recurring issue, but is waiting to receive up to date numbers for Manitowoc County specifically before posting.

Update from Emergency Services Department: Kayla Beckerdite provided an update on staffing for both the Emergency Management Department and Joint Dispatch Center. The previous raised issue of non-viable candidates for the Dispatcher position still exists, however positions are slowly being filled. Working with the County Executive, Finance, and the Personnel departments, the starting salary of the Dispatcher position has been increased by approximately \$2, which should be helpful in filling the remaining positions.

She also addressed a concern raised by Josh Stradal about dispatch times, and shared with the group that the EMS Committee has been working to identify ways to decrease dispatch times and explore other dispatching possibilities.

Update from Public Works Department: Bill Jones shared that the ongoing project to replace all of the microwave links on County radio tower sites is still on hold pending reassessment of the City of Two Rivers tower. Ashley Smits shared that an Aegis upgrade along with a server upgrade are planned for Quarter 4 of this year.

Next Meeting Date: October 5, 2023

Adjournment: A motion was made by Ben Meinnert and seconded by Dan Hartwig to adjourn. The meeting was adjourned at 9:18 am.

Respectfully submitted,



Kayla Beckerdite
Director
Manitowoc County Emergency Services Department