



MANITOWOC COUNTY JOINT DISPATCH BOARD MEETING NOTICE

DATE: JANUARY 8, 2014

TIME: 9:00 A.M.

PLACE: MANITOWOC COUNTY COMMUNICATIONS & TECHNOLOGY BLDG.
ROOM 111, 1024 S. 9TH ST., MANITOWOC WI 54220

The meeting is open to the public, but portions of the meeting may be closed if this notice indicates that the board may convene in closed session. The following matters may be considered and acted upon at the meeting:

1. Approve agenda and previous minutes
2. Public input (public comments limited to 5 minutes each speaker)
3. Communications equipment update – J. Beyer
4. SCIP implementation council – J. Beyer
5. JDC updates - JDC Supervisor
6. Aegis/CAD update – I.S. Dept.
7. MABAS update – S. Schneider
8. Future nuclear exercises – N. Crowley: December 9, 2014 – PBNP full scale plume
September 15, 2015 – PBNP full scale, hostile action based (HAB)

Date: December 19, 2013

Scott Schneider, JD Board Chairman
By: Mary Herzog, Administrative Assistant

Any person wishing to attend the meeting who requires special accommodation because of a disability should contact the County Clerk's office at 920-683-4003 at least 24 hours before the meeting begins so that appropriate accommodations can be made.

Persons who are members of another governmental body, but who are not members of this commission, may attend this meeting. Their attendance could result in a quorum of another governmental body being present. Such a quorum is unintended and they are not meeting to exercise the authority, duties, or responsibilities of any other governmental body.

JD BOARD MEETING

Wednesday, January 8, 2014

C&T Building Room 111 – 9:00 am

Present: Scott Schneider, Dave Funkhouser, Jo Ann Mignon, Joe Collins, Rob Hermann

Also present: Bill Jones, Matt Fricke, Luke Kalista, Nancy Crowley, Scott Blumreich

Call to order: Chairperson Schneider called the meeting to order at 9:00 a.m. Motion by J. Mignon, seconded by D. Funkhouser to approve agenda and previous minutes; motion carried.

Public input: Chairperson Schneider called for public input three times. Seeing none, public input was closed.

Communications equipment update: Bill Jones reported on the interference on the fire frequency between Manitowoc and Marathon County. Both counties are on the same PL code. Marathon said they will not change their code. The only time there's interference is when Marathon Ambulance goes into Wittenberg/Shawano County and they're transmitting.

Manitowoc County would have to reprogram all radios at \$50 per radio. Bill said Jeff Beyer will send an email to the committee so everyone is on the same page. Bill said he talked to some of the dispatchers and they said a week can go by and they don't have any interference. J. Collins said with the infrequency of interference when Marathon Ambulance goes into Shawano County, cost analysis will show it's not cost effective to reprogram radios.

SCIP implementation council: Bill Jones had SIMCOM invitation in Oshkosh, May 15 if anyone is interested. At the last council meeting, they were coordinating the system they're trying to put in.

JDC updates : N. Crowley reported things in the Joint Dispatch Center were going well. There is one dispatcher on extended long term sick leave. We're checking with Personnel Dept. to see if we need to keep that position open.

We received end of year stats on overtime. We are over 1,000 hrs down from last year because we are able to schedule part time dispatchers to fill in.

We also will be scheduling more training this year.

Aegis/CAD update: Matt Fricke introduced Scott Blumreich, who will work with Matt, both as Aegis administrators. Matt distributed an AegisMSP 10.2 upgrade schedule and explained the timeline.

They are waiting to hear from Frank's Radio about MTPD and Two Rivers on the cellular/motion server and access to Aegis system.

We have no issues going into 2014, however, we are still working with IBR issues with the Sheriff's Dept.

MABAS update: S. Schneider reported they sat with JDC Supervisors Angela and Connie for changes to policy for paging out MABAS. MABAS cards are now being updated and will be brought to Dispatch Center for console updates.

Future nuclear exercises: N. Crowley reported the upcoming dates of nuclear exercises so everyone can get them on their calendar: December 9, 2014 with Point Beach Nuclear Plant
September 15, 2015 Hostile Action Based (HAB) with Point Beach Nuclear Plant

We have started meeting for the September 15, 2015 HAB exercise. Right now, we've only included law enforcement, but soon we will be including fire and EMS.

Motion by J. Collins, seconded by D. Funkhouser to adjourn at 9:17 a.m.; motion carried.

Next JD Board meeting: Wednesday, April 2, 2014



MANITOWOC COUNTY JOINT DISPATCH BOARD MEETING NOTICE

DATE: APRIL 2, 2014

TIME: 9:00 A.M.

PLACE: COMMUNICATIONS & TECHNOLOGY BUILDING, ROOM 111
1024 S. 9TH ST., MANITOWOC

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1. Approve agenda and previous minutes
2. Public input (public comments limited to 5 minutes each speaker)
3. Communications equipment update – J. Beyer
4. SCIP implementation council – J. Beyer
5. JDC updates - JDC Supervisor
6. Aegis/CAD update – I.S. Dept.
7. MABAS update – S. Schneider
8. Discuss Incident Management Team - Memorandum of Understanding – N. Crowley
9. Discuss dual calls requested between Kiel Ambulance and Valders Ambulance – N. Crowley

Date: March 24, 2014

Scott Schneider, JD Board Chairman
By: Mary Herzog, Administrative Assistant

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JD BOARD MEETING

Wednesday, April 2, 2014

C&T Building Room 111 – 9:00 am

Corrected Minutes – Date change on weather drill to April 24

JD Board Members Present: Scott Schneider, Bridget Brennan, Rob Hermann.

Others present: Nancy Crowley, Scott Blumreich, Connie Bashaw, Bill Jones, Supv. Jim Baumann, Theresa Becker, Todd Blaser, Bill Riesterer.

Call to order: Chairperson S. Schneider called the meeting to order at 9:00 am. Motion by R. Hermann, seconded by B. Brennan to approve agenda and previous minutes; motion carried.

Public input: Chairperson Schneider called for public input three times. Seeing none, public input was closed.

Communications equipment update: Chairperson Schneider reported J. Beyer previously sent an email to the Chiefs' Association. In the email, Beyer said in order to correct the interference with Manitowoc and Marathon Counties being on the same PL code, Manitowoc County would have to take care of the changes needed to the infrastructure. But the changes to all of the radios and pagers would be the responsibility of each individual agency. Based on the information, the JD Board has recommended **not** to make a change at this time due to the uncertainty of having a cleaner PL code to work with and the cost that each department would have to bear as part of this change to each radio and pager.

SCIP implementation council: B. Jones went to the last SCIP Council meeting. He reported the Council is moving forward with their planning. Their drill scheduled in May. They will be experimenting with radios in the vehicles. Bill and Jeff will be going to observe.

JDC updates: Supervisor Connie Bashaw reported Jodi Rogers, a new part time dispatcher is starting April 18 on 3rd shift. She will be in training for three months. We continue to test/train with equipment at the back-up dispatch center located in the Sheriff's Dept. The back-up center is kept current should our main Center go down.

Aegis/CAD update: Scott Blumreich reported Matt Fricke said the 10.2 chart timeline will be pushed back as New World had some patches/fixes. Testing will be Apr 21. Scott will be attending the New World Conference in Florida.

MABAS update: S. Schneider reported MABAS cards have been in revision. The cards were dropped off at Dispatch. There are advisors needed on certain cards such as hazmat and tech rescue (specialty resources). If a call goes beyond our capabilities in our county, state resources are called in. We're hoping to go live with the new cards May 1.

Incident Management Team/MOU: N. Crowley distributed MOU to members present and reported this is a FEMA requirement. The overall function of an IMT is to train and exercise with the Counties; respond with equipment and supplies when requested; coordinate with local EOC's during emergency; track expenditures and provide to County within timeframe after emergency.

Dual calls between Kiel and Valders Ambulances: N. Crowley reported Kiel worked out an agreement with Valders to assist on calls that require paramedic level skills. However, that can get difficult by the way Valders is dispatched. We are meeting with Valders Ambulance Director Jay Steuer on will it work and how would it work from a dispatch perspective. It was suggested Kiel Ambulance should ask for that second call to go out.

N. Crowley reported Tornado and Severe Weather Awareness Week is April 21-25. There will be a mock weather drill on **April 24**. The City of Manitowoc sirens will be sounded. The County will not sound their sirens, but will "growl" the nuclear sirens. The Dispatch Center will activate the CodeRED system with an educational/informational message.

B. Brennan reported Manitowoc Police Department is having a planning meeting on April 8 on S.M.A.R.T (Suburban Mutual Aid Response Team). This team would respond for critical incidents and provide immediate extra law enforcement personnel and equipment at the scene of law enforcement emergencies. Bridget invited any interested JD Board members to attend. MTPD is currently in the planning stages. P. Hacker said he will be attending.

Motion by B. Brennan, seconded by R. Hermann to adjourn at 9:28 am; motion carried.



**MANITOWOC COUNTY
JOINT DISPATCH BOARD
MEETING NOTICE**

DATE: JULY 2, 2014

TIME: 9:00 A.M.

PLACE: COMMUNICATIONS & TECHNOLOGY BUILDING, ROOM 111
1024 S. 9TH STREET, MANITOWOC, WI 54220

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1. Approve agenda and previous minutes
2. Public input (public comments limited to 5 minutes each speaker)
3. Communications equipment update - J. Beyer
4. SCIP implementation council - J. Beyer
5. Joint Dispatch Center - JDC Supervisor
6. Report on 800 system failure, evening of June 10 - JDC Supervisor
7. Aegis/CAD - I.S. Dept.
8. MABAS - S. Schneider
9. New State/County ID System - S. Schneider
10. JD Board appointment representing Manitowoc County EMS Association - S. Schneider

Next meeting Wednesday, October 1, 2014

Date: June 17, 2014

Scott Schneider, JD Board Chairman
By: Mary Herzog, Administrative Assistant

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JD Board Meeting
Wednesday, July 2, 2014
C & T Building Room 111 – 9:00 am.

Present: Chairman Scott Schneider, Jo Ann Mignon, Bridget Brennan, Joe Collins

Others present: Nancy Crowley, Connie Bashaw, Theresa Becker, Gregg Schetter, Jeff Beyer, Matt Fricke, Scott Blumreich, Bill Jones

Call to order: Chairman Schneider called the meeting to order at 9:00 a.m. Motion by J. Collins, seconded by J. Mignon to approve agenda and previous minutes; motion carried.

Public Input: Chairman Schneider called for public input three times. Seeing none, public input was closed.

Communications equipment update: J. Beyer/B. Jones

B. Jones reported the new Gateway was installed on June 20 to increase the VHF coverage throughout the County for Sheriff's Dept.

There was a radio outage on June 10 when it appears the microwave link went down. The system went into site trunking which means certain towers were working, but there wasn't communication between them, so we lost the VHF simulcast. It appeared everything was working on the BUCS. We're going to be putting a Gateway control set in Dispatch with an antenna on the Law Enforcement Center. That way if the 800 does go down all the way, there will be communications for the Sheriff's Dept.

When Baycom came in to work on the 800 system, it was down for a couple hours. Baycom couldn't see anything wrong on the Motorola analog and finally they decided to unplug some switches. When they unplugged the switches, they lost all of the logs. When the switches re-booted, there were no logs from before the issue, so they can't give us a definitive answer of what caused it. A power amplifier failed at the Franklin Tower. Motorola says that could've caused it, but there isn't any proof.

We've been having some issues in Kiel with Aegis. Bill has been working with IS on that. Baycom came in and changed a buffer and set it. That looks like that may have done some good because after they rebooted equipment in Kiel, their speed has picked up.

S. Schneider passed on to committee that D. Funkhouser (could not attend meeting) asked for a motion to be made: "If JDC loses communication ability on any frequency, JDC should run an immediate test on all other frequencies to make certain that they know which frequencies are functional and which are not".

JDC Supervisor C. Bashaw said Kiel's frequency didn't go down right away. She also said the JDC Supervisors are working on check off sheet for future on what frequency to switch to for agencies to dispatch on if a system goes down. Discussion ensued. S. Schneider said he would bring this up at next county fire meeting.

It was decided by consensus, the new procedure, for now, will be for everyone to go to county fire frequency first, then to emergency management frequency. EM frequency will not work in Kiel. This new procedure will be tested first. If there is an agency that would like a different frequency, i.e. city police using city fire as a secondary frequency, let JDC know.

Connie said they do try to check all frequencies when they notice one is down. So it was decided Dave's motion did not need to be brought forward.

J. Collins suggested when going to a secondary frequency because system is down, then JDC should also implement a recheck every 15 or 30 minutes. A standard protocol, systems check sheet will need to be implemented.

J. Beyer said the County Fire and EM frequencies are repeated VHF frequencies and are approved to be used as secondary frequencies for back-up communications. Both are repeated channels, however, the EM channel may not work in Kiel. J. Collins suggested running a test.

J. Mignon asked Connie to also check back-up frequencies with Reedsville PD.

SCIP implementation council: J. Beyer

B. Jones and J. Beyer attended the SITCOM 2014 Statewide interoperability exercise at the Oshkosh fairgrounds. There were people from all over the State trying to communicate together with the command center. National Guard, State Patrol, and other agencies were there. Based on previous year, this exercise was a flop. Poor coordination and few messages coming in or out.

J. Beyer reported WISCOM having major issues. A number of municipalities have been trying to work through the issues and are getting no response from State staff. Equipment is not performing as it was supposed to; modifications are not getting done that have been required or are asked for. The State bought the equipment and installed it themselves.

The new regional director from Emergency Management at the federal level was at the last meeting to give a presentation. He was going to be meeting with the WISCOM people. Beyer also attended a meeting with a new director of OJA trying to correct some of the communications issues that have existed from the state to the local units of government.

Working on State broadband initiative coming from the federal government. Right now that is just starting to take off and there are some organizational issues who has authority.

New 911 committee established at the state level which is supposed to dictate policy for dispatch centers, including staffing levels and everything else. The make-up of that committee has two PSAPs on it and 15 people who have nothing to do with PSAPs basically. They're going to be trying to establish policy for dispatch centers. So Beyer has been sending letters to our elected officials in Madison through the council saying you have to get more people in the field involved in this. Most of the legislation is already written. This will be the push for the next generation dispatch centers which is going to triple the cost. Next generation centers will include taking 911 calls by text, email, video, and storage for all mentioned.

JDC updates: C. Bashaw

Our newest employee is on her last training rotation and will be ready to start dispatching on her own by mid-August.

We still have a half time position open which we will be filling. We're working with Personnel Dept. on new software testing for hiring called Critical. This testing system seems to be more updated. Our goal is to hone in on skills they need for dispatching. We had a handful of current dispatchers take the test so we had a cut-off point/percentage for acceptable passing score. From there we will be advertising for this position; we do have one current county employee show interest in the position.

Connie has been working with CodeRED on an upgrade called "Next CodeRED". This new version will be more beneficial for Dispatch for weather as it gives us prerecorded messages for tornado warnings. Instead of us having to use the phone and dial in the four different sections we split the county up in, we'll be able to have a call-up on our screen when we know severe weather is coming, click on the area that's set up, it automatically launches it, we then enter a code, and send it. It should make for much quicker notification.

JDC staff continues to test the back-up center two times a month. They also pull up physical control sets and bring them up on desk and use for 5-10 min. to make sure communication is still working on that and they know how to hook the control sets up.

JDC supervisors and EM staff are looking into implementing social media (Facebook, Twitter). We are currently researching how other counties are utilizing it. We will be meeting to discuss how it's monitored, what type of information to post, how to control rumors, etc. B. Bridget, J. Mignon, and J. Collins gave their input regarding their department Facebook/Twitter accounts. CodeRED also allows us to communicate through Facebook and Twitter.

Connie reported JDC had a request from Manitowoc PD to put an alert on an address of concern which they didn't want to have dispatched via radio. They wanted us to message (chat) or call the officer(s) phone. We don't like to handle cases this way because it's tough already for the dispatcher not to overlook a step. We did make an exception and we're looking at putting together a form/policy of when alerts can be used. In this case, a system where we use it as a common name so it comes up and says "see alerts" was used so the dispatcher knows to open up the alert to see the notation. The notification of the alert will expire after four months unless the requester has communicated to dispatch that the information is still current. We're looking at possibly creating a form for an alert request.

J. Collins asked Connie to remind all dispatchers when said officers are enroute to a call and there's new information that can be added to the call, that the information is given over the radio (a few of the dispatchers are just putting it on the screen). He asked if it's something that may potentially change the response, the officer needs to hear that over the radio. They're being told that it was added to the screen but we don't want them reading the screen when they're driving.

Report on 800 system failure, evening of June 10: C. Bashaw
Report included under Communications equipment update above.

Aegis/CAD update: M. Fricke/S. Blumreich

Matt reported IS was planning to update the new Aegis version 10.2, June 17, however that was put on hold. We found some critical issues affecting functionality, i.e. Records Dept for Sheriff, MTPD, TR with the state reporting features were completely broken. We're still trying to find a date when we're going to reschedule the update. Mobile will be upgraded as well, since it's part of the whole package. We did receive a list and I was going over with Connie with some of the issues that they reported which affect CAD. There are also issues that affect Records. We're prioritizing those seeing what's critical, what would potentially stop us from going to this new version. I know some issues with the call for service screen with how dispatchers would see narrative popping up, I'm not sure if that's too critical but if it is, it plays into everybody's decision to stop going forward with this release until that's fixed. We'll be talking with the different agencies to identify major issues and whether they affect their work flow. If nothing is too terrible and we still want to go ahead with it, then maybe some time in July, we could still go with this version or the next smaller version coming up in July or August.

Scott B. reported we upgraded the whole Aegis ITX server which handled the mug shot system basically. It was a server that had been around for quite some time. Went over to a new virtual server, migrated over to databases. All the reports are generated through there.

Upcoming projects: Mobile 10 between Manitowoc PD and Two Rivers. They got their funding for upgrading to Mobile 10. Rumble 7 is going by the wayside in the future. Mobile 10 will allow us to go to Mobile 11 along with the Aegis version 11. It's a major upgrade across the board. There's also a TRACS records interface upgrade which is in the works. Two Rivers is going to be implementing that so that TRACS 10, the State will pull into Aegis correctly with this development. Once Two Rivers is up and running with that, (sounds like in August), Manitowoc PD is working with them to help get them up to speed quicker with implementation. We're going to try to make sure both those projects tie in together closely so that New World can't put anything by the wayside.

When we are able to upgrade 10.2, we will be able to implement the ProQA paramount with dispatch. Version 10.2 is required for the interface and the ProQa medical questionnaire the dispatchers use. That's already been paid for, we're just waiting to implement.

Scott B. invited all Aegis users to join Matt and him for the next major Aegis upgrade testing. They will again set up necessary equipment so you can come in and run through common scenarios, go through procedures that you had issues with and have Matt or Scott there and we can contact New World right away and have those issues taken care of. It would benefit all agencies to train with us for a day. The more input from your agencies, the better.

MABAS: S. Schneider

Updated cards were put in place on May 1. Radio drills are continuing. Some confusion on how departments were supposed to be intending on sending a representative to dispatch which was taken care of. There are two sections of cards: one dealing with hazmat and one dealing with confined space for technical rescue. Because the State has created a task force, one of the USAR teams and the Level A hazmat teams that we will be using lists on the cards who to call and when to call depending on the type of incident. Calls in general seem to be going well. Some JDC personnel need additional clarification but, in general going well. Connie said first and third shift need more testing. Looking at Sundays at 2:15 pm to have a first shift person stay over if willing. Difficult for third shift to go thru training of MABAS drill.

State/County ID System – S. Schneider

The State created a card that would then be standard statewide through Wisconsin Emergency Management. Once the agency creates the card, we are the agency it is downloaded to print the card. So the new printer is at TRFD. Each agency has a username and password that will be sent to an approved applicant. The designated individual will have to log in to create the ID for each individual. The ID card will be embedded with the individual's credentials and levels of training. We are notified that this department has cards to print out and they're sent to our printer and they're printed. Right now we're working on fire/EMS. Eventually the State wants to have all agencies of law enforcement, public health, media, on standardized ID card so that in the event there is a critical incident or large scale incident, those responding will have reliable credentials. Sheboygan and Brown Counties are using new system and we are in preliminary phase.

JD Board Appointment representing EMS Association – S. Schneider

EMS Association position on JD Board position expiring August 2014. S. Schneider reported Theresa Becker will replace as regular member. The information will be submitted by the EM Office to the County Clerk for County Board approval.

Connie reported VINE (Victim Information Notification Environment) was implemented. JDC will be informed once it was served and who it was served by. What we do is we get notified, we have a separate log in, we put down it's been served. That's the end for the dispatch side of it. It's not in CCAP so it's not in VINE which is difficult to track action. DI Larry Ledvina is working with the Clerk of Courts.

Motion made by J. Mignon, seconded by B. Brennan to adjourn at 10:11 a.m.; motion carried.

Next meeting October 1, 2014.



**MANITOWOC COUNTY
JOINT DISPATCH BOARD
AMENDED MEETING NOTICE**

DATE: OCTOBER 1, 2014
TIME: 9:00 A.M.
PLACE: MANITOWOC COUNTY COMMUNICATIONS &
TECHNOLOGY BUILDING, ROOM 111

The meeting is open to the public, but portions of the meeting may be closed if this notice indicates that the board may convene in closed session. The following matters may be considered and acted upon at the meeting:

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5. Joint Dispatch Center - JDC Supervisor
6. Aegis/CAD - I.S. Dept.
7. MABAS - S. Schneider
- 8. *JD Board appointment representing Village or Town Police Services – S. Schneider***

Date: September 22, 2014
Amended: September 30, 2014 @ 9:17 a.m.

Scott Schneider, JD Board Chairman
By: Mary Herzog, Administrative Assistant

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JD BOARD MEETING

Wednesday, October 1, 2014

C&T Building Room 111 – 9:00 am

Present: Scott Schneider, JoAnn Mignon, Joe Collins, Theresa Becker, Deb Holschbach, Rob Hermann

Also present: Paul Hacker, Matt Fricke, Bill Jones, Todd Blaser, Jeff Beyer, Gerry Neuser, Tom Meyer

Call to order: Chairperson Schneider called the meeting to order at 9:00 am. Motion by T. Becker, seconded by J. Collins to approve agenda and previous minutes; motion carried.

Public comments: Chairperson S. Schneider called for public comments.

T. Becker questioned the new procedure if or when the radio system would go down again, everyone would go to county fire channel. She said she has concerns that if there was a MABAS event or a large EMS incident at the same time, everyone would be on the county fire channel making it difficult for anyone in the county to use.

D. Holschbach said the County EMS Association raised a question why the back-up plan for the main system going down would be to switch to the county fire channel. County Fire has issues and concerns about being able to use the frequency themselves.

P. Hacker said JDC Supervisor Connie Bashaw was working on a plan on what channel each agency would choose to go to in the event their frequency fails. He is unsure if this plan was finalized yet.

S. Schneider said there are other frequencies besides the county fire channel. It doesn't have to stay on the fire frequency. J. Collins said it would be event specific; i.e. if there was an event in the City of Two Rivers, they would use their own channel. J. Beyer said it gets down to having an operating plan in place. He said they are also working with WISCOM and other options as well. However, WISCOM is an "if" and would be six months to three years out.

Communications equipment update -J. Beyer

Covered above.

SCIP implementation council - J. Beyer

No report. Jeff was attending a different meeting at the same time at this regional meeting.

Joint Dispatch Center - P. Hacker

One of the full-time dispatchers resigned to take a different position with Probation & Parole. Our newest hire is in his 6th week of training and doing very well.

We have 2.5 positions open and are in the process of hiring. We have over 100 applicants. We are using a new testing procedure called Critical which gives us a better measure of the skills it takes to succeed such as multi-tasking and better retention of information. Hopefully, we can have at least one of the new hires within the next month or so, and another the month after that.

We recently sent 4 dispatchers to the CIB Conference in Green Bay. They attended training sessions on TIME System updates, amber alerts, heroin prevention, active shooter dispatch, and a presentation by the retired chief of police on the Boston bombing.

We have upcoming training for 2 dispatchers going to the NENA Conference in October, 4 going to hostage negotiation & suicide prevention in November, and 4 going to active shooter for dispatch in November.

We began doing a tour/sit-in in the Dispatch Center with the Reedsville Fire Department. It gives them a more detailed understanding of what we do. They arrive at 4-5 members at a time, we give them a tour, the members sit/observe with our dispatchers, and ask any questions. This has been going over very well. This is available to any agency who would want to do something similar, or we could cater to anything you'd want.

Aegis/CAD - M. Fricke

Our department received a letter from the State saying we're out of compliance with the format of data we're sending through our mobile message switch at MTPD. We have to be in compliance by January 1, 2015. We are talking with the State and putting them in touch with New World to get us in compliance. We would like to move the message switch to the C&T building for the mobile 10 upgrade for MTPD & TRPD. With that project, we will be virtualizing the servers, getting them up-to-date, so that moving forward the new Aegis versions will be fully supported. We are waiting to hear back from the State before we can move forward on this.

We are putting into play new server maintenance. The second Wednesday of every month starting approx. 5:00 a.m. we will do Microsoft updates, etc.

New World is coming on site next Monday. They will update us on the status of some of our projects that are coming up. Some interfaces that are being put into play; i.e. tracks records system upgrade. They are developing something new for Tracks 10. It's been long in the works. Still waiting for release date 10.3 next version.

MABAS - S. Schneider

Radio drills were completed mid-September. Overall feeling has been going well. We haven't addressed the issue of working with the 3rd shift dispatchers as far as the training. There have been a number of drills that are ongoing and scheduled and that seems to be moving ahead fairly well.

Village or Town Police Services position on JD Board - S. Schneider

This 2 year term on JD Board expires December 2014. J. Collins said Law Enforcement Committee meets next week. They will add this item to their agenda and let Chairman S. Schneider know their selection for regular and alternate members to this can be forwarded to County Board for appointment.

Discussion: J. Collins asked P. Hacker to remind dispatchers when dispatching calls to **(1) give the address right away; (2) tell officer what they're going to (reason for call)**. Once the officer has that information, then dispatcher can give officer additional information. Seems lately, some of the calls the address has been given very long into the conversation.

J. Beyer introduced Gerry Neuser. Gerry will be replacing Jeff as Director of Department of Public Works (Jeff retiring October 10). J. Collins congratulated both Gerry and Jeff.

Motion by J. Collins, seconded by J. Mignon to adjourn at 9:15 am; motion carried.